

Curriculum Vitae (Summary)
David Neil Wallace

CONTACTS:

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Australian Citizen

EMPLOYMENT HISTORY:

2010 - present: Department for Families and Communities.

Online Information Consultant

Providing advice, guidance and training to stakeholders on the use of online tools, including the intranet, internet and social media; monitoring web and content related projects of the information architecture, accessibility, usability, navigability and consistency of the Department's online information

1993 - 2009: Disability Information & Resource Centre.

Information Technology Coordinator

Responsible for all IT systems and services in a SME of up to 10 staff and volunteers; including planing, purchasing, system and network infrastructure, services development and security.

Project Management and development of numerous online services with focus on information delivery; including database driven, social media enabled sites and services.

Nurturing small IT team to be creative, innovative and relevant within a positive, cooperative relational atmosphere.

2005 – present: University of South Australia.

Visiting Lecturer

Tutor to 1st year and Post Graduate Students at the School of Occupational Therapy; primary focus on “Enabling Occupation”, dealing with practical application of appropriate technology. Class size numbers from 12 to 60.

1990 – Present: Consultant.

New Media, Technology & Disability

Clients include Scenario Seven, Tech4Life, Education.au, Adelaide Thinkers in Residence, Infusion Consulting, SA Government Digital Bridge Unit (DFEEST), Community Information Strategies Australia, SA Government Independent Living Centre, Technical Aid to the Disabled, American Cancer Society, Workright, University SA.

1984 – 90 Rehabilitation Technology Research

1981 – 83 Automotive Mechanic

1980 – 81 Farm Hand

PROFESSIONAL SKILLS:

Over 15 years in Information & ICT services including 3 years social and new media.

Extensive knowledge of Web 2.0 space including database driven site integration and application of New Media and Social Network concepts to enhance service delivery and customer/user interactions with organisations.

Remarkable ability to conceptualise solutions, taking a macro/holistic view to bring together disparate services, existing and emerging technologies and develop a cohesive operational functioning solution or service within tight budget.

Able to investigate and solve technical problems with an acute analytical ability and sense of determination.

Ability to express technical issues in non-technical terms. To formulate appropriate solutions to meet varied needs.

Able to observe and formulate ideas with the goal of adapting existing technology for practical use, and inventing technical solutions and processes.

Enjoy speaking and interacting with people in a working or social atmosphere and explore interpersonal relationships.

PROFESSIONAL EXPERIENCE:

Please refer to this link for more detailed list of recent [Projects and Activities](http://tinyurl.com/dnw-projects) - <http://tinyurl.com/dnw-projects>

EDUCATION:

2012	Squiz Matrix Fundamentals (MATR101)
2012	Squiz Matrix Content Administration (MATR201)
2012	Squiz Matrix CMS Administrator (MATR202)
2012	Squiz Matrix Packages - CMS (MATR210)
2011	SharePoint 2010 Site Administrator
2011	SharePoint 2010 Content Manager
2005 - 06	NILS - Web Accessibility Workshops
1995 - 97	TAFE – Information Systems. Networking, Program Design & Fundamentals and related topics.
1990 - 92	Associate Diploma in Counselling.
1981 – 83	Automotive Engineering Apprenticeship.
1979	Completed Matriculation.

REFERENCE CONTACTS:

Mike Seyfang, New Media Consultant. University of Adelaide
<http://www.linkedin.com/in/mikeseyfang>

Michael Jenkin, Director. Busines Technology Partners
<http://www.linkedin.com/in/mickyjj>

Neil Lillecrapp, Ex-Director. DIRC